THE BRIEF:

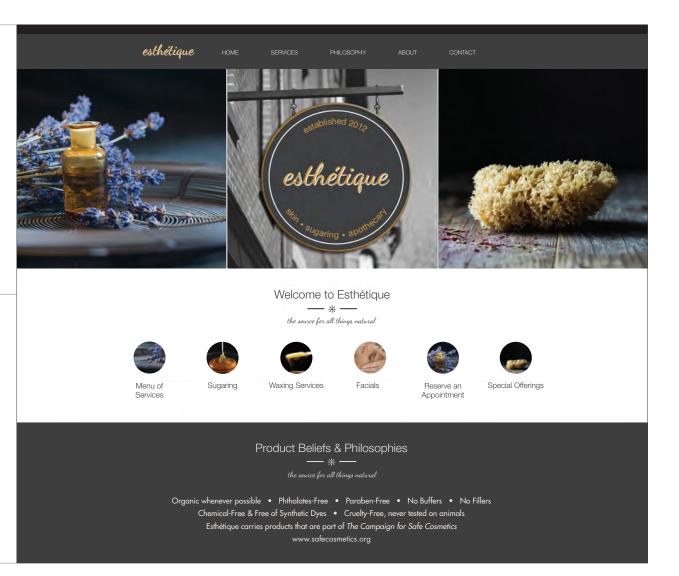
Bamboo Silk entrepreneur Deborah Nelms requested ZGM's in the development of strategic plan for her growing business.

THE RECOMMENDATIONS:

Renaming, visual and verbal positioning, a new website and a business growth plan were all successfully developed to differentiate this business concept from the competition, create loyalty with current clients and attract new clientele.









THE SOLUTIONS:

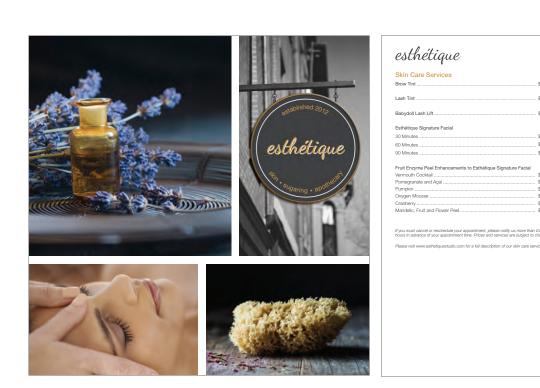
New name and concept: ESTHÉTIQUE, Charlotte's destination for sugaring, skincare and more.

Color theory (matte black and french yellow), messaging, photography, design of the new website, collaterals and more shows the full vision of Esthétique with a highly French apothecary feel.

Brand line development: THE SOURCE FOR ALL THINGS NATURAL for discerning clientele.

Other differentiators: A vintage French bicycle outside the shop door featuring the new trademark and color theory.

Marketing and business growth: An integrated plan of public relations, advertising, a referral program, digital strategy and client appreciation events are exceeding brand awareness and growth expectation exponentially. Check back for measurements on specific initiatives.





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